

# SINGAPORE

## 3D2N FULL BOARD (TOUR CODE: I0302SINFB)

### D1 ARRIVAL SINGAPORE

Upon arrival you will be meet and greet (only by air) by our friendly representative and transfer to hotel for check-in. After lunch at nearby restaurant you will be taken on a tour of **Sentosa Island**. With over 20 000 square feet of retail space, and attractions that run the gamut from adventure to train rides to historical exhibits, shopping and entertainment do indeed take on a new perspective at Sentosa. Our package include **Entrance fee of Attractions** such as **1 way Cable, Underwater World, Dolphin Lagoon, Songs of the Sea** (laser lighting show with dancing water), there is many more things to entertained you till late night.

### D2 Singapore Zoo / Night Safari (B)

After breakfast, it is off to the **Singapore Zoo**. With an average of 1.5 million visitors a year, it is rated as the best Zoo in the world. Locate in a rainforest environment, the Singapore zoo offers around 2530 specimens and 315 different animal species of which 16% are endangered species.

Singapore Zoo's world famous 'open concept' offers the opportunity to experience and be inspired by the wonders of nature.

In the evening, move to **Night Safari**, Singapore Night Safari wins '**Best Theme Attraction in the world Award**' at the 20th Annual TTTG Travel Awards, unanimously voted by readers of TTTG Asia, **Night Safari** is situate on 40 hectares of lush secondary forest, offers guests the unique experience of exploring wildlife in a tropical jungle at night. Through the use of subtle lighting technique, guests are able to view over 1,000 nocturnal animals of 100 species in vast naturalistic habitats.

### D3 DEPARTURE SINGAPORE (B)

A tour through the city is bound to dazzle visitors with popular places like **Clark Quay** and **Boat Quay** which are place along the **Singapore River**. At the mouth of the river is the famous **Merlion Park** which displays the well-known icon of the island state. In the day, **Little India** and **Arab Street** offer a taste of Singapore's flavourful shopping experience with a dash of ethnic spice. **Orchard Road** offers a more continental shopping experience and for **late night shopping**, **Mustafa Centre** is ideal, being one of the largest **24 hour** shopping centers in South East Asia the best bargaining shopping center in Singapore.

#### HOTEL USED OR SIMILAR

HOTEL	Cat*
Fortuna Hotel / Claremont	3*
Park Royal @ kitcheners Road	4*
Orchard Parade	4*
Marina Mandarin Singapore	5*



#### DAILY DEPARTURE MIN 02 PAXS (01JAN – 30JUNE 2010)

Hotel	NO. OF PAX	TWIN / TRIPLE	Child bellow 10 years w/out bed
Budget	2 pax	1005	850
	3-4 pax	970	
	5-9 pax	940	
	10-14pax	910	
	15 and more	880	
3* Standard	2 pax	1160	1005
	3-4 pax	1130	
	5-9 pax	1095	
	10-14pax	1065	
	15 and more	1035	
4* Standard	2 pax	1310	1160
	3-4 pax	1280	
	5-9 pax	1250	
	10-14pax	1220	
	15 and more	1190	
5* Standard	2 pax	1465	1310
	3-4 pax	1435	
	5-9 pax	1405	
	10-14pax	1370	
	15 and more	1340	

\*Prices subject to change with or without prior notice & subject to hotel & flight availability

#### INCLUDES:

- Fare based in MYR Per Person with min 02 person
- Meet & greet services at the airport
- Accommodation
- Daily breakfast
- Return airport transfers (SIC)
- Tours & sightseeing as per itinerary
- Entrance fee
- English speaking tour guide (for 10 pax and above)

#### EXCLUDES:

- Return International Airfare, Domestic Airfare
- Airport taxes and Fuel Surcharge
- Additional lunch or dinner MYR 50 p/meal/p/pax
- Passport & Visa fees
- Laundry, phone calls, beverages, meals not detailed in the itinerary
- Tips to motor-coach drivers and local city guides
- Items of personal nature
- Excess baggage
- Optional excursions
- Any peak season surcharge
- Any compulsory Gala Dinner
- Travel Insurance

KOPETRO TRAVEL & TOURS SDN BHD  
 (Subsidiary of Koperasi Kakitangan PETRONAS Berhad)  
 Shop 401Ja, Level 4, Suria KLCC, Kuala Lumpur City Center, 50088 Kuala Lumpur, Malaysia  
 Tel: +60(3)-2164 1577 Fax: +60(3)-2164 6307  
 Email: tours@kopetrotravel.com Website: www.kopetrotravel.com

'Quality is Our Culture'  
 \*PEMENANG ANUGERAH KUALITI PERDANA MENTERI TAHUN 2005'  
 \*PEMENANG ANUGERAH KOPERASI NEGARA 2006



# SINGAPORE

## 4D3N FULL BOARD (TOUR CODE: IO403SINFB)

### D1 ARRIVAL SINGAPORE

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In the evening, move to **Night Safari**, Singapore Night Safari wins '**Best Theme Attraction in the world Award**' at the 20th Annual TTG Travel Awards, unanimously voted by readers of TTG Asia, **Night Safari** is situate on 40 hectares of lush secondary forest, offers guests the unique experience of exploring wildlife in a tropical jungle at night. Through the use of subtle lighting technique, guests are able to view over 1,000 nocturnal animals of 100 species in vast naturalistic habitats.

### D3 SINGAPORE CITY TOUR (B)

A tour through the city is bound to dazzle visitors with popular places like **Clark Quay** and **Boat Quay** which are place along the **Singapore River**.. At the mouth of the river is the famous **Merlion Park** which displays the well-known icon of the island state. In the day, **Little India and Arab Street** offer a taste of Singapore's flavourful shopping experience with a dash of ethnic spice. **Orchard Road** offers a more continental shopping experience and for **late night shopping**, **Mustafa Centre** is ideal, being one of the largest **24 hour** shopping centers in South East Asia the best bargaining shopping center in Singapore.

### D4 SINGAPORE JURONG BIRD PARK & MING VILLAGE / DEPARTURE (B)

After breakfast, we head to the Jurong Bird Park which is a 20.2 hectare open-concept park and is the largest in Asia Pacific and the best in the world! Its collection of more than 8,000 birds from 600 species is among the largest in the world and specializes in birds from Southeast Asia.

Ming Village is a cultural heritage centre located at the West Coast of Singapore specializing in pottery making. You can watch artists do brushwork and reproduce original designs from centuries ago.

HOTEL USED OR SIMILAR	
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Orchard Parade	4*
Marina Mandarin Singapore	5*

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### DAILY DEPARTURE MIN 02 PAXS (01JAN - 30JUNE 2010)

Hotel	NO. OF PAX	TWIN / TRIPLE	Child bellow 10 years w/out bed
Budget	2 pax	1215	1065
	3-4 pax	1185	
	5-9 pax	1160	
	10-14pax	1125	
	15 and more	1095	
3* Standard	2 pax	1310	1160
	3-4 pax	1280	
	5-9 pax	1250	
	10-14pax	1220	
	15 and more	1190	
4* Standard	2 pax	1465	1310
	3-4 pax	1435	
	5-9 pax	1405	
	10-14pax	1370	
	15 and more	1340	
5* Standard	2 pax	1615	1465
	3-4 pax	1585	
	5-9 pax	1555	
	10-14pax	1525	
	15 and more	1495	

\*Prices subject to change with or without prior notice & subject to hotel & flight availability

### INCLUDES:

- Fare based in MYR Per Person with min 02 person
- Meet & greet services at the airport
- Accommodation
- Daily breakfast
- Return airport transfers (SIC)
- Tours & sightseeing as per itinerary
- Entrance fee
- English speaking tour guide (for 10 pax and above)

### EXCLUDES:

- Return International Airfare, Domestic Airfare
- Airport taxes and Fuel Surcharge
- Additional lunch or dinner MYR 50 p/meal/p/pax
- Passport & Visa fees
- Laundry, phone calls, beverages, meals not detailed in the itinerary
- Tips to motor-coach drivers and local city guides
- Items of personal nature
- Excess baggage
- Optional excursions
- Any peak season surcharge
- Any compulsory Gala Dinner
- Travel Insurance



# Terms & Conditions

**Tour members are deemed to have read, understood and accepted the following:**

## BOOKINGS AND DEPOSIT

To effect a booking, a deposit will be required. Payment of deposit however does not guarantee a confirmed booking as it is subject to the availability of air seats and ground arrangements (accommodation, sightseeing and tours, transfers and meals where applicable).

√ RM 1000 per person

√ South East Asia routes & short haul routes RM 150 Per person

## BALANCE / FULL PAYMENT

Balance or full payment must be paid for the confirmed booking in at least 21 days prior to the date of departure. Failure to comply will result in an automatic cancellation and forfeiture of deposit paid or otherwise subject to prior agreement.

## CANCELLATIONS BY PASSENGERS

A) Cancellation must be made in writing to avoid any misunderstanding. In the event of cancellation of tour reservation after settlement of deposits and/or full payment, the following charges will apply:

Deposit paid is non-refundable and non-negotiable.

21 – 30 days	= 30% of tour fare
11 – 20 days	= 40% of tour fare
08 – 10 days	= 80% of tour fare
Less than 07 days	= 100%

B) By Kopetro Travel & Tours Sdn Bhd

Non-materialisation of tour (Not application to FIT passengers)

Kopetro Travel reserves the right to cancel a group departure due to insufficient numbers of tour members of a least 15 full fare paying persons.

As such, Kopetro Travel will either offer the choice of an alternative tour at its advertised price, or refund the tour members' monies paid and Kopetro Travel thereafter assumes no further liabilities whatsoever.

## INTERNATIONAL HOTEL RESERVATIONS

All overseas room-reservations require full payment upon confirmation. Late check-ins or check-in date changes are subject to the hotel's acceptance, subject to availability, room-rate changes or surcharges. This applies more Strictly over high tourist seasons or Trade Fair/Expo seasons. All hotel room-types booked are confirmed at the time of reservation and Any room-type changes made by the hotel at the point of check-in is fully The hotel's prerogative. Facilities featured in the hotel description that are un-available or under Maintenance or removed entirely during the passengers' stay are beyond The control of Kopetro Travel and shall not be held against Kopetro Travel who shall be absolved from all re-imbursment due to the lack of such facilities.

Un-utilised confirmed bookings or no-shows are non-refundable and full Cancellation charges apply.

## ALTERATIONS TO TOUR COMPONENTS

Kopetro Travel reserves the right to omit and/or change the components of a tour should conditions necessitate or to offer substitutes of similar value with or without prior notice. This applies to flights, accommodations, sightseeings and tours, transport, meals and the services of an accompanying tour manager.

## FORCE MAJEURE

Kopetro Travel shall not be responsible for any injury, damage, loss delay, additional expense or inconvenience caused directly or indirectly to tour member by force majeure or other events which are beyond Kopetro's control.

Kopetro Travel shall not be held liable for any consequences arising from

Tour disruptions/ Tour Itinerary change because of:

Airline delays or cancellations,

b) Natural disasters including adverse weather conditions (acts of God)

c) Political instability inclusive of military incursions/acts of terrorism /strikes / administrative or governmental interventions/emergency rulings etc.

d) Accidents and vehicle or mechanical failures while on tour.

## PASSPORTS /VISAS

It is the responsibility of the tour member to ensure that his/her passport has at least 6 months' validity upon returning to Malaysia and that relevant entry visa (s) have been applied for and obtained prior to the date of departure. Should the application be rejected and the tour member unable to travel, refund will be made but subject to Item 3. Visa fees are non-refundable regardless of approval or rejection. Foreign passport holders should be responsible for their own re-entry permit/visa into Malaysia.

## REFUNDS / UNUSED SERVICES

No refunds can be made in respect of meals, sightseeing and tours, accommodation or any other services which are included in the tour price but not utilised by the tour member.

## TOUR PRICES

Tour prices are subject to change due to increase in airfares, change in Airlines used, hotel rates, exchange rates, other costs (government tax/fuel charges/airport taxes/security taxes and peak travel seasons) with or without prior notice .In the event that final number of persons decreases from the original number quoted for, the tour fare is subject to increase.

## SINGLE TOUR PRICE

Tour fares are based on per person but on a twin-sharing room basis.

For single tour member travelling alone, the single-room tour price will be levied.

## AIR TICKET AND EXTENSION OF STAY

If the Air ticket is a special-fare/promotional-fare/group-fare ticket, it is restricted & it is subject to that airfare's terms & conditions. It is non-endorseable, non-transferable, non-re-routable and non-refundable (even on un-utilised sectors).

Any deviation from the original ticket itinerary is subject to the terms of the airfare and validity of that air ticket and is subject to seat availabilities and any additional charges arising from this change will be borne by the Passenger. *Kopetro* and its associated agents will not be held responsible for any inconveniences caused and /or any extra expenses incurred.

## BAGGAGE

Each tour member is allowed to check in with one suitcase luggage not exceeding 20 kilograms (44 lbs) on all commercial scheduled flights. Kopetro Travel assumes no liability for any damage or loss of baggage.

## TRAVEL INSURANCE

Purchase of a comprehensive travel insurance policy is strongly recommended.

## HEALTH

All tour members are advised to seek medical advice before travelling.

## RESPONSIBILITY

*Kopetro* and its associated agents act only as agents for transportation companies, hotel contractors and other principals. All air tickets, vouchers and documents are issued to those terms and contracts under which such services are provided.

Every tour member participating in any tour or holiday organized by Kopetro Travel or its associated agents will be regarded as travelling at his/her own risk.

Should there be any tour member whose act and conduct during the tour that is deemed to be unreasonable and detrimental to the enjoyment, interest, well-being and safety of other tour members well as to smooth running of the tour, the tour manager in charge possesses the full discretion to(1) deal with such person and/or (2) to ask such person to leave the tour .The decision of the tour manager is final and conclusive and Kopetro Travel will not make refund for any uncompleted part of the tour.

Kopetro Travel will not be held responsible if any tour member is prevent from travelling on an air- craft because in the opinion of any person in authority at the airport that the tour member appears to be intoxicated or drug afflicted and is deemed likely to cause discomfort to other passengers. Full cancellation charge will apply and no refund will be given. Any extra costs incurred in respect of alternative arrangements made will be borne by the tour member concerned.

Kopetro Travel cannot accept any liabilities for the actions of those concerned with any aspect of optional sightseeing tours and other services bought and provided locally over which Kopetro Travel has no direct control.

08 – 10 days = 80% of tour fare

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