



# 3D 2N ISTANBUL

**LATE ARRIVAL**

**Tour Code: I0302ORN/SP/SM/002/LA**

**D1 ARRIVAL ISTANBUL (D)**  
Arrival to Istanbul Ataturk Airport and transfer to the hotel. Dinner and overnight.

**D2 ISTANBUL (BLD)**  
After breakfast we visit the Blue Mosque, Hippodrome, St. Sophia, 'the Topkapı Palace including the section of Holy Relics of Prophet Mohammed. Lunch will be served in a local restaurant. Then visit the Grand Bazaar for shopping. Dinner and overnight.

**D3 DEPARTURE ISTANBUL (B)**  
Free until transfer time. Then transfer to the airport.



DAILY DEPARTURE MYR PER PAX MIN 02 PAXS						
HOTEL	NO. OF PAXS	SINGLE	TWIN	TRIPLE	CWB	CNB
3*						
4*						

*\*Prices subject to change with or without prior notice & subject to hotel & flight availability*

**INCLUDES:**

- ✓ Fare based in MYR Per Person with min 02 person
- ✓ Accommodation at listed hotels or equivalent in Twin-bedded rooms
- ✓ Specified meals in the itineraries as B-breakfast, L-lunch, D-dinner.
- ✓ Service charges, V.A. Tax, professional English speaking guide, admission fees as per itinerary.
- ✓ Touring by A/C First Class Coach or Midi-bus or Minibus (Depending on the size of the group).
- ✓ Should there be any changes in the tax ratio it will be reflected on rates

**EXCLUDES:**

- X Return International Airfare, Domestic Airfare
- X Airport taxes and Fuel Surcharge
- X Passport & Visa fees
- X Laundry, phone calls, beverages, meals not detailed in the itinerary
- X Tips to motor-coach drivers and local city guides
- X Items of personal nature
- X Excess baggage
- X Optional excursions
- X Any peak season surcharge
- X Any compulsory Gala Dinner
- X Travel Insurance
- X Soft drinks, tea and coffee during meals
- X Baggage handling charges at the airport not included

HOTEL USED OR SIMILAR			
CITY	3*	3+*	4*

KOPETRO TRAVEL & TOURS SDN BHD  
(Subsidiary of Koperasi Kakitangan PETRONAS Berhad)  
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'Quality is Our Culture'  
\*PEMENANG ANUGERAH KUALITI PERDANA MENTERI TAHUN 2005\*  
\*PEMENANG ANUGERAH KOPERASI NEGARA 2006





## TERMS & CONDITIONS WITH BOOKING CONDITIONS

**Reservations and deposits:**

Reservations should be made as early as possible to secure the departure of your choice. A deposit of MYR 1000 per person is required at the time of registration. Balance is due 45 days prior to departure date of tour. Additional deposits may be required on tours that include cruises.

**NOTE:**

Reservations are accepted subject to tour conditions and will be confirmed only if accompanied by the required deposit and signed reservation form.

**Cancellations:**

KOPETRO TRAVEL & TOURS SDN BHD reserves the right to cancel any tour except those bearing the 'guaranteed departure' seal prior to departure for any reason, including insufficient number of participants. If KOPETRO TRAVEL SDN BHD cancels any tour, tour members will receive full refund of monies paid.

**If you cancel:** Notice of cancellation by passenger must be confirmed in writing to us, stating the reasons for cancellation. In the event of cancellation by one or more passengers sharing the same accommodation, the rate charged to the remaining passenger(s) may be increased accordingly. In the event of cancellation, all documents must be returned to our agent before refund can be processed. Cancellation charges are as follows:

Prior to 45 days.....MYR 1000 Non-refundable  
 Between 44-30 days..... 50% Of holiday or tour cost  
 Between 29-15 days..... 80% Of holiday or tour cost  
 Less than 15 days.....100% Of holiday or tour cost

In the unlikely event that it becomes necessary to change or cancel any part or all of the tour, KOPETRO TRAVEL & TOURS SDN BHD reserves the right to do so.

**Cruise cancellation policy:**

Supplementary cancellation penalties for cancelled cruises will be assessed in accordance with individual cruise line policy. Specific details will be given at the time of booking.

**Unused tour services:**

No refund will be made in respect to accommodation, meals, sightseeing tour or any other services which are included in the tour fare but not utilized by the tour participant, either in part or full, or where passenger amends, cancels or otherwise varies arrangements after commencement of the tour.

**Share program:**

If you are traveling alone, we will do our best to arrange for you to share a twin-room with someone of the same sex (you save the single supplement).

**Right to refuse:**

We reserve the right, upon reasonable grounds, to refuse any passenger for any part of the travel services.

**Smoking:**

Smoking is prohibited on motor coaches.

**Flight delays / Hotel changes:**

We provide, to the best of our ability, a complete itinerary with your tickets. However, flight times and carriers are subject to change without notice. It is therefore mandatory to reconfirm your departure/return times with the airline in question, at least 72 hours prior to departure/return.

**Price guaranteed:**

Price is guaranteed once full payment is received: Land transportation is provided in accordance with the itinerary by private coach or midi bus or minibus depending upon size of group.

**Hotels:**

Deluxe, First Class or best available in each itinerary and based on two persons sharing twin-bedded accommodation with private bath/shower. Orion Tour reserves the right to substitute hotels for those named in the brochure/cd if and when deemed necessary. A share basis booking can not be guaranteed.

**Single Rooms:**

A limited number of single rooms may have to share accommodation occasionally. In such a case appropriate refunds will be made upon application at the end of the tour. As single cabins are not available on the cruise the charge for them is extra and is included in the single supplement.

**Meals:**

All meals are as stated in each itinerary by the code letters (B) Continental or Buffet Breakfast, (L) Lunch and (D) for Dinner and featuring special Gala Banquets. All meals are included on cruises apart from after-dinner tea or coffee.

**Transfers:**

All necessary group transfers between air/seaports and hotels are included throughout the tours.

**NOTE:**

Porter fee is included. In-flight bags must be hand carried by tour members.

**Sightseeing:**

Sightseeing as outlined in the itineraries is provided by late model motor coach, midi bus, minibus or private car depending upon the size of the group and including services of English-speaking guides unless otherwise requested or confirmed. Entrance fees to all places visited are also included.

**Tips and Taxes:**

Included is basic service charges and taxes as imposed by hotels and local governments. Should there be any changes in the tax ratio the difference will be reflected on rates.

**NOT INCLUDED:**

Tips to your drivers/guides and tour escorts. Tipping has gradually become a necessity on any tour for guides, drivers and transfer man. On regular group (bus) tours \$5.00 per person per day for guide and \$3.00 per person per day for driver should be anticipated and budgeted by clients. Where the number of passengers is less than 6 people a minimum of \$25.00 per day for guide and \$15.00 per day for driver should be taken into consideration. As for transfers between hotels and airports \$10.00 for transfer man and \$10.00 for driver are sufficient.

**Disability:**

Any physical or mental disability requiring special treatment must be reported to Orion Tour at the time of reservation. Possible Changes in the itinerary: Occasionally, the land portion of your tour may be extended or curtailed because of unforeseen changes/conditions in the transportation schedules. There may also be other instances in which changes become necessary or advisable. Any saving realized by these changes will be passed on to the passengers, any resultant expenses shall be borne by the passengers.

**Not included in Land Cost:**

Passport and visa fees, inoculations and vaccinations, any expenses prior to arrival to Turkey, camera fees, airport departure taxes, excess baggage, forwarding of baggage and souvenirs, meals not specified as being included, tea or coffee at any time, any beverages such as mineral water, soft drinks or liquor.

**Responsibility and Liability:**

Where our Company has not been negligent nor in breach of any duty, we assume no responsibility for injury, damage, accident, loss, delay or irregularities that may be caused to person or property where such occur as a result of circumstances beyond our control. The transportation companies or firms shall exempt from all liability in respect of any detention, delay, loss, damage, sickness or injury, by whomsoever caused and of whatever kind occurring of or to the passenger at any time when the passenger is not on board a carrier of conveyance used or operated by the transportation companies or firms. All tickets, coupons and orders are furnished and issued subject in all respects to those terms and conditions under which the means of transportation or other services provided thereby are offered or supplied by owners, operators, public carriers managing agents or agents.

Our company will not be responsible or liable (for damages, refund or otherwise) for:

- a. Mechanical breakdowns (except where it is due to negligence on the part of our Company or its agents), government actions, weather, Act of God strikes compulsory quarantine or other circumstances beyond our control.
- b. The failure of the client or their agent to obtain required documentation (e.g. health certificates, visa, passports etc).
- c. The failure of the client to follow reasonable instructions including but not limited to check-in and check-out places and times.
- d. Accidents of any kind occurring during the Customer's independent activities
- e. Theft, robbery or lost property
- f. Food poisoning
- g. Isolation as a result of infections, diseases or any condition likely to endanger the health or safety on the tour members or impair their reasonable comfort

**Goods Purchased During Tours:**

Our company shall not be liable to the Customer for any goods purchased by the Customer during the tour which is of defective quality, not suitable for the Customer's purpose, not in conformity with samples provided to the Customer or rejected by the Customer for any other reason whatsoever notwithstanding the goods are purchased in shops the visitation of which comprise part of the tour itinerary or which are specifically recommended by our Company, our guides, employees, nor shall our Company be liable to refund to the Customer the purchase monies of the aforesaid goods

**Child discount for tour packages:**

- Age of 03-07 years old child sharing room with two adults (extra bed) 25 % discount.
- Age of 03-07 years old child sharing room with two adults (no bed) 40 % discount.
- Age of 03-07 years old child sharing room with one adult no discount.
- Age of 00-02 years old child sharing room with two adults (no bed) 100 % discount.
- Age of 07 years and above no child discount is provided.

**Payments:**

Payments should be settled by cash, bank draft or cheque.

**Meeting at Airport:**

All passengers will be met with an Orion Tour sign at the airport. All our customers who are traveling on Orion Tour buses are insured under American Home Insurance Inc. with the following schedule of coverage

A- Accidental Death	EURO 15,500
B- Permanent Disability	EURO 15,500
C- Medical Expenses (Accident and sickness)	EURO 1,550
D- Lost Luggage and Damage	EURO 775

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